



INSIGHTS PAPER

DRIVING OPERATIONAL EXCELLENCE FOR FAMILY OFFICES WITH DIGITAL TREASURY TECHNOLOGY

WHY OPERATIONAL EXCELLENCE STARTS IN THE FAMILY OFFICE'S TREASURY

Optimizing cash flow and mitigating risk are two of the most critical challenges for today's family offices. And now, more than ever, highly automated and seamlessly connected treasury operations are key to achieving these twin objectives.

By modernizing and integrating workflows and automating manual processes, a family office is in a stronger position to increase interest revenue, reduce middle-office costs and minimise operational risk, all while ensuring next-level cybersecurity and compliance.

Operational excellence is vital for sustainable success. But why is end-to-end automation so important in the treasury – and how can you best achieve it?

The benefits of automating treasury functions

For a family office's treasury, seamless automation significantly enhances efficiency and productivity while reducing room for human error. When you integrate purpose-built workflows with an ecosystem of banking, accounting and investment platforms, you eliminate the need for manual data entry and reconciliation, allowing operational staff to shift their focus towards high-value tasks.

So, through automation, your team can complete the entire treasury management workflow with optimal efficiency to increase revenues, lower costs and remove both operational and cybersecurity risks.

The industry agrees. At a recent roundtable in Melbourne, Australia, hosted by FIS®, Victoria's leading family offices listed the positive impacts of adopting modern treasury technology solutions, including:

- Automated bank reconciliations, cash forecasting and investment processes
- Payment workflows controls and efficiencies
- Better collateral forecasting and management
- Accurate entity mapping and integration with general ledger and accounting systems
- Tighter credit facility monitoring and management
- Real-time risk management and portfolio simulations

The future of the family office's treasury is digital. But given current market volatility, elevated interest rates, increasing operational costs and ongoing cybersecurity attacks, the time to modernise is right now.



How to modernise and optimise your treasury operations

At the FIS roundtable, participating family offices identified a six-step route to operational excellence for the treasury.

1. Cash management: Automate cash forecasting and investment

With automated tools, family offices can effortlessly monitor multiple bank accounts, view transactions and sweep cash balances. And by integrating invoicing systems and investment and accounting platforms, automation not only saves time, but also improves visibility – reducing the risk of making poor cash management decisions.

By automating cash positioning and forecasting, you get the power to make informed, data-driven choices, resulting in improved cash management and increased interest revenue of more than 200 basis points.

2. Payments: Streamline payment processing with automation

Automated payment workflows and controls transform family offices by replacing labour-intensive manual entry with seamless, electronic processes.

Now you can efficiently establish recurring payments, batch-process invoices for all currencies and use the New Payments Platform to improve visibility and management of incoming and outgoing payments. Structured payment processes with embedded approval controls also reduce the risk of payment errors, fraud and cyberattacks.

3. Risk management: Analyse and execute hedging transactions in real time

With a single integrated treasury management solution, family offices can easily model investments and debt, integrate with market data and risk management platforms, and consume external investment information.

In turn, that enables you to continuously monitor interest rates, exchange rates, equity markets and credit risks. Plus, you can reduce decision-making time and costs when executing transactions, while ensuring compliance with risk limits and investment strategies.

4. Reporting: Gain accurate and timely financial insights

Accurate and timely reporting is fundamental for family offices. A modern treasury management system simplifies the reporting process by consolidating data from multiple sources, removing the need for manual data entry and becoming the single source of truth.

5. Accounting: Increase the speed and accuracy of journal entries

Complex entity structures with diverse tax treatments often make accounting tasks cumbersome and expensive for family offices. But a modern treasury management solution will model all entities and generate the journal entries to feed an organisation's accounting system.

So, as well as significantly reducing the time and expense of these tasks, you can improve the accuracy of the accounting entries by avoiding errors and inconsistencies.

6. Managed IT services: Improve stability and security

For resilience to cybersecurity attacks, family offices need the latest solutions and services to help them improve data security, privacy and system stability.

As technologies continually advance and cyberattacks become more sophisticated, there's a growing reliance on technology providers that continually enhance their infrastructure and controls while complying with global information technology standards.



Power the future of your family office with FIS Treasury and Risk Manager – Integrity Edition

With state-of-the-art technology, family offices can achieve operational excellence and achieve it fast. That makes digital the only way to go for market-leading cost reductions, big efficiency gains, more business and revenue growth, and less operational and cybersecurity risk.

Now you can digitalize and optimize your family office's operations with **FIS Treasury and Risk Manager – Integrity Edition**. Backed by the strength, security and stability of the world's largest provider of financial technology, this easy-to-use, cloud-based treasury management platform offers the automation, controls and analytics you need to better manage risk, improve insight, protect your data and accelerate cash management, investment, payment and accounting processes.

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About FIS

FIS is a financial technology company providing solutions to financial institutions, businesses and developers. We unlock financial technology that underpins the world's financial system. Our people are dedicated to advancing the way the world pays, banks and invests, by helping our clients confidently run, grow and protect their businesses. Our expertise comes from decades of experience helping financial institutions and businesses adapt to meet the needs of their customers by harnessing the power that comes when reliability meets innovation in financial technology. Headquartered in Jacksonville, Florida, FIS is a member of the Fortune 500® and the Standard & Poor's 500® Index.



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